WARRANTY
BASEMENT ENTRANCE SYSTEM

Shea Concrete Products warrants the material and workmanship for their Basement Entrance System and will remedy any defects according to the terms of this warranty. This limited warranty does not extend to items not manufactured by Shea Concrete Products.

Shea Concrete Products will repair (or at its option, replace) at no charge, the concrete stairwell portion of the basement entrance for one (1) year from the date of purchase. To request warranty service, you must call Shea Concrete Products within the warranty period. If Shea Concrete Products repairs or replaces a product, its warranty term is not extended. This warranty does not cover costs associated with excavation.

This warranty shall not apply if the product has been damaged due to abuse, misuse, misapplication, accident, or as a result of service or modification by anyone other than Shea Concrete Products.

Shea Concrete Products will not be responsible for leaks caused by excessive hydraulic pressure or improper back filling. Surface water must be drained away from bulkhead. Roof drainage should be diverted from bulkhead opening. Perimeter drainage recommended. Stairwell must be a minimum of 2” above grade.

Shea Concrete Products shall not be responsible or liable for any special, incidental or consequential damages or loss arising from the use of this product.

The basement door provided with the Shea Concrete Products Basement Entrance System is covered by Gordon Company warranty. The Gordon door is designed to operate to the customer’s satisfaction and to provide a trouble-free service. Should a part fail to function in normal use within a period of five years from the date of purchase, a new part will be furnished at no charge. The Gordon door is not designed to be an airtight system. The door is shipped with a primer coating and must be painted within 30 days of installation with alkyd-base outdoor enamel. Please contact Gordon Door Company.